DOCKET FILE COPY ORIGINAL



Kathryn L. Orban, Ed.D. Superintendent of Schools Administration Office Ronald H. Provard Education Center 1800 Hollywood Drive York, PA 17403:4256 (717) 848-2814 Fax # (717) 843-6899

Received & Inspected

MAR 3 1 2008

FCC Mail Floor

March 26, 2008

Federa I Communications Commission Washington, DC 20554

Dear Commissioners:

As a public school district, we are informing you of our objection to the discontinuation of our e-mail service and asking for your assistance in finding some relief. We are appealing to you to grant an extension of thirty additional days of e-mail service from CTI/Starvox.

On March 25, we received a letter dated March, 17 informing us that CTI/Starvox will be discontinuing our email se rvices effective thirty days from the date of the letter, Please see δ63.71 Application of CTI/StarVox Communications Inc. Enclosed is a copy of the letter of notification.

As a small public school district, such rapid termination of our service would place a tremendous burden on our community. Although we immediately began efforts to identify replacement service, we do not have the capacity to identify a new provider in this short time frame. E-mail service to the public will almost surely be disrupted unless we can obtain an extension.

As an educational community responsible for the education of 3000 young students, it is imperative that we maintain e-mail communication with our public. We are responsible to ensure the health, safety and welfare of these students and have come to rely on e-mail as an integral part of our communication system. It is very important that we maintain service with CTI/Starvox until such time as we are able to subscribe to a replacement service.

Thank you in advance for any assistance you are able to provide.

Sincerely.

A to all property of the comment of amountable in A wall of their Mystaly in the second of the second of the second welfare of the second Laucaite 1 1 x 95 years of force if is times a vertical time Kathryn L. Orban

Superintendent his can open su execution

eperany to investly a new provider in this ston. Bore Canta. Evinas service to the public will almost estably be Krowke's therang's we immediately backe above to hardly replacement dervice, we do not have the Euclosine

Copy: Dr. Michele Merkle, Assistant Superintendent for Administration 5.777. Ms. Sherri Miller, Technology Coordinator was to say of CLIVS.

* 'rom (Watavox

्राधानात्राच्यात्रक्षात्रात्र paring etudente to chang the future

. . .116 ..



Capital Telecommunications, inc.

Voice, Date, Internet Wi

March 17, 2008

York Suburban School District Attn: Sherri Miller 1800 Hollywood Drive York, PA 17403

IMPORTANT NOTIFICATION – UPDATE - Your action is required! You must subscribe to a telephone service provider other than CTI/Starvox prior to the end of the thirty (30) duy period from the date above or you-will not have access to the services currently available to you through CTI/Starvox.

Dear Valued Customer:

Last month, we notified you that CTI and Starvox Communications ("CTI/Starvox") had entered into an agreement to transfer CTI/Starvox customers to bComm, Inc. ("bComm"). We also noted that we would update you with any development or details regarding the discontinuance of your service by CTI/Starvox. The purpose of this letter is to inform you that the agreement with bComm will not be consummated. Instead, if you haven't already, you will need to find a new service provider for your local or long distance, internet or data communications needs.

Effective thirty (30) days after the date of this letter, or as soon thereafter as the necessary regulatory approvals are obtained, CTI/Starvox will be discontinuing your telecommunications services. This discontinuance affects service in all states in which CTI/Starvox provides telecommunications service. This notice clarifies and supersedes any previous communications on this issue.

CTI/Starvox will cooperate with you through the date of discontinuance concerning the transition of your telephone service to an alternative carrier of your choice and will assist you in transitioning your existing local telephone number(s) where permitted. Please consult your local telephone directory or the incumbent local exchange carrier(s) in your area for a list of other possible providers. Should you need our assistance, please contact us at 800-456-9077. We regret to inform you that certain underlying vendors of critical services have threatened to cease providing service to CTI/Starvox. If any such vendor stops providing service, the effect could be to render us unable to provide service to you for reasons beyond our control even before the thirty (30) day period has expired. Thus, it is vital that you obtain service from a substitute provider immediately.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within fifteen (15) days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the §63.71 Application of CTI/StarVox Communications Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CTI/Starvox appreciates your business, and we regret that we will no longer be providing your telephone services. It has been our pleasure serving you.

CTI/Starvox Communications, Inc.

200 West Market Street • York, PA 17401 • www.captel.com phone: 717-848-8800 • toll-free: 800-673-2400 • fax: 717-848-8806